



# Cyber Advisor Service

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PatientLock's Cyber Advisor Service consists of a dedicated security professional providing a strategic overlay to your service offerings in effort to enrich your service and advise you on the current state of your cyber program.

As part of this service, your assigned Cyber Advisor will work to understand your unique risk and compliance profile, network environment and business processes. That knowledge combined with their industry security expertise will be key in helping you assess your current services, interpret reporting metrics, identify potential gaps in your program and provide overall cyber guidance.

## Service Features

- ✓ Understand the client's unique compliance profile and determine a benchmark for program measurement
- ✓ Perform an initial baseline program assessment
- ✓ Develop a working knowledge of the customer's control environment
- ✓ Regularly scheduled meetings to measure maturity against established frameworks and compliance standards
- ✓ Provide Strategic direction and advice towards enhancing your cyber program Escalation of any relevant security news, threat alerts pertaining to customer environment
- ✓ SilverSky service review sessions
  - Pre-meeting review and analysis of reports
  - Service administration, tuning and updating
  - Strategic summary and interpretation of reports
  - Consultation with the customer to interpret reports
  - Provide strategic plan and action items from reports

**Call PatientLock 866-938-4250**

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